

# Rottweiler Systems & Security

## Standard Warranty

Like all services that your business receives it is nice to know what you will receive after the sale. This brief outline will help you determine what is covered by warranty with your service request.

**New System Purchases, Advanced Replacement of Defect Parts:** Rottweiler Systems, Inc. will warranty and replace any defective part, at its expense, from the time of purchase until the anniversary date of the manufacturer's factory warranty or for up to one (1) full year from the date of purchase, whichever comes first.

Shipping expenses, cards, cables, connections, labor and delivery are all included in the event of component failure.

What is NOT included are acts of vandalism, misuse, abuse, theft or Acts of God such as lightning or floods, loss of programming data, damages caused by employees attempting to move system devices and configuration changes made to networks that cause the system to fail.

If your system has a longer within the period of warranty, usually one year from the date of purchase, it is recommended that your business blanket that period with our maintenance agreement to insure against catastrophic failure and unexpected repair expense.